



April 27, 2010

Northern Protocol Inc.
331 Bayfield Street, Unit 210
Barrie, Ontario
L4M 3C2

Attention: Owner/President

Dear Sir/Madam:

Microsoft has implemented a campaign to help reduce the number of illegal copies of Microsoft® software sold on new computer systems to end-users.

As part of that campaign, a mystery shopper working on behalf of Microsoft visited your store in October 2009 and enquired about purchasing a new personal computer system. During that particular visit, it appears that your organization was offering to supply legitimate Microsoft software, including all the necessary packaging and documentation.

As a system builder, we recommend that you always buy software from an authorized distributor. For a full list of Microsoft Authorized Distributors in Canada, please visit www.microsoft.com/oem/authdist/Canada.msp. Trusted system builders understand the real business benefits of installing and using legally licensed Microsoft software, both for themselves and their customers. Dealing in genuine software can help deepen your customer relationships.

We would also like to take this opportunity to remind you that a standalone Certificate of Authenticity (COA) is not a license to install or use Microsoft software. A COA is just one component of a genuine package of Microsoft software and on its own does not convey any license or permission to use Microsoft software.

Microsoft will continue to monitor the marketplace as part of its ongoing commitment to help level the playing field for all technology partners.

Yours truly,

Anti-Piracy Team
Legal and Corporate Affairs
Microsoft Canada Inc.